

**FREE DEMAT ACCOUNT**



# Open a Demat Account through IDBI Bank GO Mobile+

- Paperless Demat account opening.
- Do-it-yourself approach.
- No need to submit KYC again.
- Demat Client ID will be generated instantly.



\*Demat Account Opening and AMC for 1<sup>st</sup> year Free

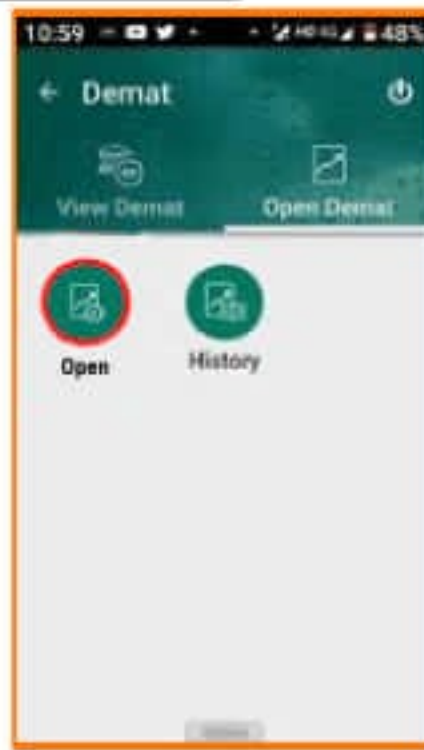
### Follow the Below Steps



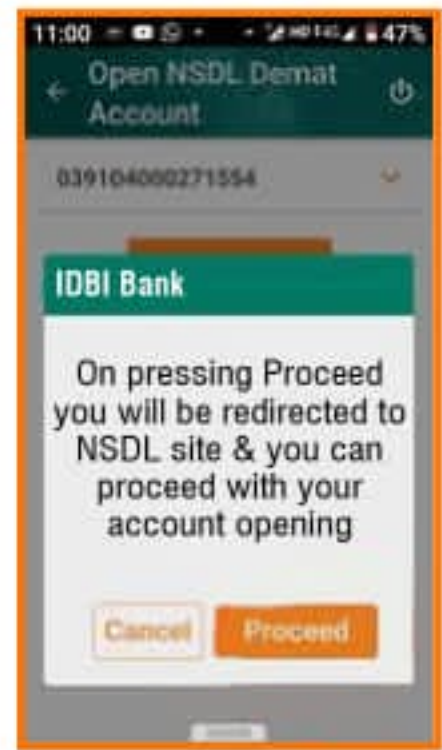
Step 1



Step 2



Step 3



Step 4



Step 5



Step 6



Step 7



Step 8

IDBI Bank Limited, Regd. Office: IDBI Tower, WTC Complex, Cuffee Parade, Mumbai - 400005.  
Toll Free Number: 1800-209-4324 /1800-22-1070, Non-Toll Free Number: 022-67719100.

Visit us: [www.idbibank.in](http://www.idbibank.in) | | | | |

CIN - L65190MH2004GOI148838





IDBI BANK  
Go Mobile+

## FAQ on Demat Account Opening through IDBI Go Mobile+

S N	Error	Possible Reason	Process to be followed
1	No eligible accounts are found for customer id	Your request for Online Demat Account opening cannot be processed, as eligible bank account for linking to Demat Account is not found.	Customer need to visit home branch to check following points: <ol style="list-style-type: none"> <li>1. Only main holder of customer ID can open account through online mobile banking.</li> <li>2. Customer should not be Minor.</li> <li>3. Where the customer type is in (IND, STAFF, DEF, DUM, PENSI, PH, PHN, OBEMP, RLEMP, UBSTF, UCLR, UEXS, UOFF, USTF).</li> <li>4. Account should be under flag of saving bank account.</li> <li>5. Account operation should be Singly or Either or Survivor.</li> <li>6. Currency of the account operation needs to be as INR.</li> </ol>
2	If the last order-id is not updated by NSDL i.e. the last NSDL account opening status is not Success or Failure	Your last request for Online Demat Account opening is under process.	Customer has to re-initiate the request.
3	When the all mandatory parameters to be sent to NSDL in order API is not present.	Incomplete Bank Account Details. Please visit branch to update/rectify your bank records for opening online Demat Account.	Customer need to visit home branch to update the KYC details (such as Date of Birth, Signature, address, City, Pin code, Mobile number, Email Id, PAN, Aadhar etc.) as some of the details which requires for online Demat account opening which is not updated.
4	When there is eligible Account but account sol id belongs to a Non Demat enabled branch	Your Branch is not enabled for Online Demat Account opening.	Customer need to visit home branch and further branch can contact Capital Market Operation Team to Demat enabling of branch or go for DIS Centralization. <b>OR</b> Customer can transfer his/her saving account to Demat enabled branch or open a new account in Demat enabled Branch
5	Invalid Customer ID	Customer is clicking on View Demat Account instead of Open Demat Account	Kindly click on Open Demat Account
6	Sorry we are unable to process your request. Please try again later.	NSDL server may be not working at this time.	Try after some time.
7	Incomplete Bank account details.	Please visit branch to update/rectify your bank records for opening online Demat Account.	Customer need to visit home branch to update the KYC details (such as Date of Birth, Signature, address, City, Pin code, Mobile number, Email Id, PAN, Aadhar etc.) as some of the details which requires for online Demat account opening which is not updated.